Alienation and its Avatars: Clarifying Measurement Issues

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Integrating psychology-, social psychology-, sociology- and management-based perspectives, we investigate eight alienation-related constructs and dimensions using factor analyses to determine their dimensionality. Results based on factor analyses demonstrate that the dimensions proposed by Seeman (1959) for alienation – meaninglessness, powerlessness, self-estrangement, social isolation, and normlessness – do not converge toward three general measures of alienation (student alienation, work alienation, and Marxist alienation).

INTRODUCTION

If alienation pervades modern society (Fromm, 1955) and needs to be adequately measured (Neal & Salomon, 1967; Maddi, Kobasa, & Hoover, 1979), researchers need reliable and valid measures. How alienation is operationalized should be less controversial. Yet even integrative work (Kanungo, 1982; Seeman, 1959) has not provided a stable basis for dialogue, owing to lack of agreement related to alienation measurement. Our research responds to calls for clarifications concerning what alienation is and how it should be assessed (Chiaburu, Thundiyil, & Wang, 2014).

Investigating the factor structure of alienation responds to Seeman's (1975) observation that alienation studies may confound it with other measures – the "quick fix" problem (p. 115). Almost four decades later, the situation has not improved. Instead, a large number of empirical studies have been conducted (e.g., Heaven & Bester, 1986; Witt, 1993) without clarification on the measurement of alienation itself. Therefore, the purpose of this study is to examine the extent to which the five dimensions proposed by Seeman (1959) are congruent with the generalized (unidimensional) perspective of alienation

(Banai & Reisel, 2007; Hirschfeld, Field, Bedeian, 2000). After reviewing existing definitions and measures, we present a study whereby several alienation measures are subjected to factor analyses.

ALIENATION DIMENSIONALITY

There are at least two conceptual arguments of how alienation should be conceptualized in the literature. First, in an influential theoretical paper, Seeman (1959) posited that alienation is comprised of a five-facets. By integrating existing alienation constructs, he proposed a more organized conceptualization of alienation: meaninglessness, powerlessness, self-estrangement, social isolation, and normlessness (i.e., multidimensional view).

Conversely, other researchers proposed that alienation is unidimensional (e.g., Jessor & Jessor, 1977) and should be conceptualized as a psychological construct representing indifference toward work (Hirschfeld et al., 2000) and a sense of dissociation in relation to work products or processes (Kanungo, 1982; Shantz, Alfes, & Truss, 2014). Some conceptualizations that endorse the unidimensional view of alienation include student alienation (i.e., estrangement from an aspect of student life; Jessor & Jessor, 1977), work alienation (i.e., estrangement from work; Hirschfeld et al., 2000), and Marx's alienation (i.e., estrangement from human nature; Vallas, 1988).

The fundamental question of alienation's dimensionality has been raised in the literature (e.g., Neal & Rettig, 1967). However, no research has included all of the existing constructs of alienation in a model. To accomplish this task, we conduct a factor analysis to investigate whether alienation dimensions and constructs are distinct.

Instead of selecting a specific view of alienation conceptualization, we propose a six-factor structure in which the five Seeman dimensions and one generalized alienation factor (student alienation, work alienation, or Marx's alienation) are included in a model together. First, it is important to determine whether the five Seeman dimensions are distinct from each other because a recent meta-analytic finding showed that there was insufficient convergence among them (Chiaburu et al., 2014). If these five dimensions appear to be distinct, the next step is to see whether Seeman's five dimensions will be distinct from the unidimensional view of alienation. If the five factor structure remains consistent even when a unidimensional factor of alienation is added into the model, then notion of distinctiveness among the alienation-related constructs will be supported (see Adorno (1950) for meaninglessness; Marx and Weber (discussion in Gerth & Mills, 1946) for powerlessness; Fromm (1955) for self-estrangement; Merton (1946) for social isolation; and Durkheim (1960) for normlessness).

Therefore, we hypothesize (H1): the five factors proposed to constitute alienation (meaninglessness, powerlessness, self-estrangement, social isolation, normlessness) and (H1-a) student alienation, (H1-b) work alienation, and (H1-c) Marxist alienation, respectively, are represented by six dimensions.

METHODS

Volunteers (N = 233) participated in the study in exchange for course credit. They were undergraduate students (male = 54.41 %) from a large Southern university in the United States. The mean age for the participants was 21.92 (SD = 13.30). The ethnic group consisted of Caucasians (69.97%), Hispanics (17.75%), Asian (6.93%), African American (2.6%), and others (4.76). For each measure, respondents were asked to rate the extent to which they agreed with the respective statements on a 7-point Likert-type scale (1 = strongly disagree; 7 = strongly agree). Concerning work experience, 49.79% had an either full- or part-time job, and some respondents had supervisory experiences (less than one year = 69.15%; 1 year to 2 years = 18.70%; more than 2 years = 12.14%).

We measured Seeman's (1959) five dimensions of alienation with scales that best captured the initial conceptualization. The measures and items are shown in Table 1 (Appendix A.)

Powerlessness was measured with 7 items from Pearlin, Lieberman, Menaghan, and Mullan (1981). An example item is, "I have little control over the things that happen to me" (α =.85).

- *Meaninglessness* was measured with 6 items from Crumbaugh (1968). An item reads, "My personal existence is utterly meaningless, without purpose" (α =.80).
- Normlessness was measured with 6 items from Dean (1961). "The end often justifies the means" is an illustrative item (α =.73).
- Social isolation was measured with 4 items based on Kohn and Schooler (1983). An example item is "My ideas about important matters differ a great deal from those around me" (α =.85).
- Self-estrangement with 4 items from Wood, Linley, Maltby, Baliousis, and Joseph (2008; "I do not know how I really feel inside") (α =.93).

For the unidimensional perspective, we measured each factor as follows:

- Student alienation with 15 items developed by Jessor and Jessor (1977; e.g., "Most of my academic work in school does not seem worthwhile and meaningful to me") ($\alpha = .91$).
- Work alienation was measured with three items (Nair & Vohra, 2009). An item reads, "I often wish I was doing something else while I am at work" (α =.84).
- Marxist alienation was measured with the scale developed by Vallas (1988) to capture a Marxist-based view (5 items) consisting of (a) an instrumental (means/end) orientation toward the job, (b) a lack of subjective involvement in work, (c) an view whereby tools control the worker (rather than the opposite), and (d) an aversion toward the work. An item reads, "I really have to force myself to go in to work" (α =.87).

RESULTS

We conducted three separate exploratory factor analyses (EFA) (i.e., the five alienation dimensions with student alienation, with work alienation, and with Marxist alienation, respectively) to test H1a-c where we proposed a six-factor structure.

It should be noted that the reason why EFAs were conducted rather than confirmatory factor analysis (CFA) is that EFA tests can offer clearer evidence of potential confounds that all alienation constructs may have by displaying the loading of each measurement items onto different factors (see Martinko, Harvey, & Mackey, 2014). Although there is a widely accepted belief that CFA tests can be used to "prove" construct independence, a CFA test cannot prove whether constructs are related or not due to the default assumption that constructs are independent (the null hypothesis in a CFA). In this regard, Martinko et al., (2014) explicitly stated that "the single easiest and most effective technique for detecting empirical confounds is through EFA" (p. 1058). Thus, we used the principal factor method to extract factors and decreasing eigenvalues to determine their number.

Resulting values were 12.80, 2.95, 2.27, 1.56, 1.33 and 1.10 for student alienation; 8.87, 2.18, 1.99, 1.36, 1.07, and 0.97 for work alienation; and 9.12, 2.32, 2.16, 1.54, 1.37, and 1.03 for Marxist alienation. The expected six factor model was rotated via a varimax method, with the solution shown in Table 2. (Appendix B.)

As expected, alienation is represented by six separate dimensions in each of the three EFA models, supporting H1a-c. Nine items presented cross-loadings higher than .30. Of these, most problematic are three cross-loadings among student alienation (e.g., "I sometimes feel uncertain about who I really am") and meaninglessness.

DISCUSSION

Integrating the viewpoints of psychologists, social psychologists and sociologists, we tested whether the Seeman's (1959) five factors together with three generalized alienation constructs (student alienation, work alienation, and Marxist alienation) are converged in a model.

Based on our results, the five Seeman dimensions and the three alienation-related constructs (taken separately) were distinct, providing the insufficient support for the Seeman's five dimensions as the conceptualization of alienation. This is consistent with recent findings, where Chiaburu et al. (2014)

reported weak meta-analytic correlations among most of these five dimensions. However, a six-facture structure appeared when the unidimensional dimension of alienation was added along with the five dimensions, which supported the notion that the conceptualization of alienation should be treated from the multidimensional view. Our results extend these findings by (a) providing the factor analysis results difficult to examine in a meta-analysis, and by (b) examining not only the correlations among the five dimensions but also with three other generalized alienation constructs.

Strengths, Limitations, and Future Research Directions

The strengths of our study include: we used three unidimensional views of alienation measures to (a) generalize across domains (student vs. work alienation) and (b) definitions (general vs. Marxist alienation); and we used psychological separation by introducing unrelated measures between measures. The primary limitation is the cross-sectional nature of our data, obtained from volunteers participating in exchange for rewards. Future research using longitudinal designs as well as respondents whose work experience is more extensive would be useful extensions of the current study.

While we relied on traditional psychometric approaches to assess our constructs, other perspectives are possible. If alienation is a form of "false consciousness," it could be that not all alienated employees will recognize their self-objectification and reification (Burston, 1998; Lethbridge, 1986; O'Dwyer, 2012). As Marcuse (1964) noted, "the concept of alienation seems to become questionable when the individuals identify themselves with the existence which is imposed upon them" (p. 11). This can open the door toward alternative measures of alienation, where respondents are made aware of possible impositions on their existing selves, or are provided cues to reflect on their own difficulties to extricate themselves from their work persona (Costas & Fleming, 2009). To conclude, as noted by Seeman (1991), to assess alienation "the wedding of philosophy, social theory, and quantitative technique was never guaranteed to be easy, but that is that task that remains" (p. 366). Our research is a step in this direction.

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APPENDIX A

TABLE 1 ITEMS: FIVE ALIENATION FACTORS BY SEEMAN (1959) AND THREE DEPENDENT VARIABLES

Powerlessness

- PO1. I have little control over the things that happen to me
- PO2. There is really no way I can solve some of the problems I have
- PO3. There is little I can do to change many of the important things in my life
- PO4. I often feel helpless in dealing with the problems in my life
- PO5. Sometimes I feel that I'm being pushed around in life
- PO6. What happens to me in the future mostly depends on factors beyond my control
- PO7. I can do very few things I set my mind to do

Meaninglessness

- ME1. My personal existence is utterly meaningless, without purpose
- ME2. If I could choose, I would prefer never to have been born
- ME3. In thinking of my life, I often wonder why I exist
- ME4. I don't have an ability to find a meaning, purpose, or mission in life
- ME5. Facing my daily tasks is a painful and boring experience
- ME6. I have discovered no mission or purpose in life

Normlessness

- NO1. The end often justifies the means
- NO2. People's ideas change so much that I wonder if we'll ever have anything to depend on
- NO3. Everything is relative, and there just aren't any definite rules to live by
- NO4. I often wonder what the meaning of life really is
- NO5. The only thing one can be sure of today is that s/he can be sure of nothing
- NO6. With so many religions abroad, one doesn't really know which to believe

Social Isolation

- SI1. My ideas about important matters differ a great deal from those around me
- SI2. My opinions are rather different from the ones others hold
- SI3. My thoughts and feelings are very different from those of others
- SI4. I value a different way of life than what's currently valued by most people in our society

Self-estrangement

- SE1. I don't know how I really feel inside
- SE2. I feel as if I don't know myself very well
- SE3. I feel out of touch with the 'real me'
- SE4. I feel alienated from myself

(Continued)

TABLE 1 (Continued)

Student alienation

- SA1. I sometimes feel that the kids I know are not too friendly
- SA2. Most of my academic work in school does not seem worthwhile and meaningful to me
- SA3. I sometimes feel uncertain about who I really am
- SA4. I feel that my family is not as close to me as I would like
- SA5. When kids are having problems, it is not my responsibility to try to help
- SA6. I often wonder whether I am becoming the kind of person I want to be
- SA7. It is hard to know how to act most of the time since you cannot tell what others expect
- SA8. I often feel left out of things that others are doing
- SA9. Nowadays you cannot really count on other people when you have problems or need help
- SA10. Most people do not seem to accept me when I am just being myself
- SA11. I often find it difficult to feel involved in the things I am doing
- SA12. Hardly anyone I know is interested in how I really feel inside
- SA13. In general I feel that I don't have a lot of interests in common with the other students in this school
- SA14. I often feel alone when I am with other people
- SA15. If I really had my choice I would live my life in a very different way than I do

Work alienation

- WA1. Over the years I have become disillusioned by my work
- WA2. I often wish I was doing something else while I am at work
- WA3. I do not feel connected to the events in my workplace

Marxist alienation

- MA1. The only thing I look forward to on my job is getting paid
- MA2. The time really drags for me when I am at work
- MA3. On my job I feel as if the machines and equipment control me
- MA4. When I am working I feel like I become just another part of the machinery
- MA5. I really have to force myself to go in to work

APPENDIX B

TABLE 2 **EXPLORATORY FACTOR ANALYSIS (EFA) OF 5 SEEMAN AND** 3 UNIDIMENSIONAL ALIENATION FACTORS

Items	Factor											
		1			2			3			4	
	SA	WA	MA	SA	WA	MA	SA	WA	MA	SA	WA	MA
PO1	.66	.64	.64	.00	.05	.06	.01	.05	.06	.10	.11	.12
PO2	.71	.70	.71	.10	.12	.09	.11	.14	.11	.10	.10	.09
PO3	.71	.71	.71	03	01	04	.24	.25	.22	.03	.04	.03
PO4	.53	.54	.54	.37	.32	.33	.33	.34	.37	.05	.04	.05
PO5	.51	.52	.50	.26	.24	.27	.18	.19	.23	.02	.03	.05
PO6	.65	.64	.64	.18	.14	.15	.20	.22	.24	.09	.08	.09
PO7	.55	.54	.55	.23	.20	.18	.24	.24	.26	.12	.12	.12
ME1	.26	.25	.26	.18	.14	.14	.37	.40	.38	.12	.11	.10
ME2	.27	.24	.25	.16	.21	.18	.54	.56	.56	04	03	03
ME3	.16	.17	.17	.21	.16	.17	.66	.64	.65	.16	.15	.15
ME4	.34	.31	.31	.08	.09	.08	.73	.76	.75	.07	.08	.09
ME5	.29	.26	.25	.17	.17	.17	.60	.61	.65	.01	.01	.03
ME6	.17	.12	.12	.10	.12	.11	.58	.60	.61	.01	.05	.06
NO1	.13	.15	.14	02	03	- .03	- .13	- .15	- .14	.01	01	01
NO2	.20	.21	.20	.18	.18	.19	03	03	02	.20	.21	.22
NO3	.19	.20	.20	.21	.21	.19	.20	.19	.18	.00	.01	.01
NO4	02	.03	.03	.30	.25	.24	.33	.30	.31	.13	.12	.12
NO5	.01	.02	.02	.12	.11	.11	.22	.21	.24	03	02	- .01
NO6	15	14	- .15	.04	.11	.11	.29	.26	.28	.06	.09	.10
SI1	.12	.12	.12	.10	.09	.10	01	.01	.03	.71	.71	.72
SI2	.07	.07	.08	.06	.09	.08	.04	.06	.06	.86	.88	.88
SI3	.12	.11	.12	.12	.12	.11	.15	.17	.16	.76	.77	.77
SI4	.07	.07	.06	02	.00	.00	.04	.05	.05	.67	.67	.67
SE1	.15	.14	.14	.67	.68	.66	.24	.28	.29	.01	.03	.03
SE2	.25	.23	.23	.79	.82	.80	.12	.17	.18	.10	.13	.13
SE3	.20	.19	.19	.81	.86	.85	.14	.17	.19	.12	.15	.15
SE4	.21	.19	.19	.72	.77	.75	.16	.19	.21	.06	.10	.10
SA1	.09	_	_	.14	_	_	01	_	_	.10	_	_
SA2	.15	_	_	.05	_	_	.17	_	_	.21	_	_
SA3	.15	_	_	.59	_	_	.21	_	_	.14	_	_
SA4	.05	_	_	.15	_	_	.21	_	_	.08	_	_
SA5	06	_	_	10	_	_	.24	_	_	05	_	_
SA6	.01	_	_	.42	_	-	.20	_	_	.14	_	_
SA7	.11	_	_	.34	_	-	.13	_	_	06	_	_
SA8	.14	_	_	.27	_	_	.08	_	_	.10	_	_
SA9	.06	_	-	.19	_	-	.00	_	-	.01	-	-
SA10	.11	_	_	.19	_	_	.08	_	_	.14	_	_
SA11	.23	-	-	.30	_	-	.16	_	-	.04	-	-
SA12	.12	_	_	.15	_	_	.10	_	_	.17	_	_
SA13	03	_	-	.08	_	-	.12	_	_	.23	-	_
SA14	.05	_	_	.21	_	_	.13	_	_	.11	_	_
SA15	.18		_	.21		_	.23		_	.29	_	_
WA1	_	.11	_	-	.25	-	-	.16	_	-	.13	_
WA2	_	.15	_	-	.12	_	_	.18	_	_	.16	_
WA3		.06	- 21	_	.26	-	_	.17	-	_	.14	-
MA1	_	-	.21	_	-	.03	_	_	.17	_	_	.06
MA2	_	_	.06	-	_	.08	-	_	.20	_	_	.14
MA3	_	_	.08	_	_	.29	-	_	.04	-	_	.06
MA4	_	_	.04	_	_	.25	_	_	.06	_	_	.08
MA5	_	_	.09		_	.14	_		.10	_		03

Note. PO = Powerlessness; ME = Meaninglessness; NO = Normlessness; SI = Social isolation; SE = Self-estrangement; SA = Student alienation; WA = Work alienation; MA = Marxist alienation.

APPENDIX B

TABLE 2 (Continued)

Items		Factor										
		1 2										
	SA	WA	MA	SA	WA	MA						
PO1	02	.00	.00	.19	.11	.07						
PO2	.12	.11	.11	.02	- .09	.03						
PO3	.18	.20	.18	.05	04	.13						
PO4	.07	.06	.06	.08	.14	.06						
PO5	.05	.07	.06	.21	.26	.13						
PO6	.00	01	.00	.08	.16	.09						
PO7	.19	.17	.16	.04	.11	.12						
ME1	.05	.04	.05	03	03	02						
ME2	.00	.08	.07	.25	.11	.17						
ME3	.01	.07	.08	.11	.08	.01						
ME4	.15	.19	.19	.20	.13	.12						
ME5	.12	.18	.17	.34	.37	.28						
ME6	.15	.19	.17	.26	.23	.20						
NO1	.34	.32	.32	.08	.12	.13						
NO2	.45	.44	.44	.14	.09	.09						
NO3	.64	.65	.65	.17	.05	.14						
NO4	.52	.55	.55	.17	.04	.07						
NO5	.54	.58	.58	.21	.13	.06						
NO6	.45	.54	.52	.40	.22	.22						
SI1	.06	.07	.07	.15	.13	.06						
SI2	.12	.14	.15	.20	.05	.04						
SI3	.14	.14	.14	.15	.06	.05						
SI4	13	- .09	- .09	.16	.10	.09						
SE1	.16	.21	.21	.26	.11	.16						
SE2	.11	.18	.17	.34	.19	.26						
SE3	.12	.19	.19	.37	.22	.22						
SE4	.14	.21	.20	.35	.22	.27						
SA1	.09	_	-	.49	-	-						
SA2	.17	_	_	.47	_	-						
SA3	.17	-	-	.45	-	-						
SA4	05	_	_	.46	-	-						
SA5	.14	_	_	.40	_	-						
SA6	.22	-	-	.34	-	-						
SA7	.26	-	_	.53	_	-						
SA8	.08	_	_	.66	_	-						
SA9	.18	_	-	.64	_	-						
SA10	.15	_	_	.71	_	-						
SA11	.14	_	_	.68	_	-						
SA12	.09	_	_	.75	_	-						
SA13	.07	_	_	.71	_	_						
SA14	.09	_	_	.69	_	_						
SA15	.17	_	_	.56	_	_						
WA1	_	.15	_	_	.62	_						
WA2	_	.18	_	_	.69	_						
WA3	_	.23	_	_	.76	_						
MA1	 		.13	_		.73						
MA2	_	_	.02	_	_	.72						
MA3	_	_	.12	_	_	.71						
MA4	_	_	.12	_	_	.74						
MA5	-	_	.17	<u> </u>	_	.71						
101/1/2		_	.1/	_	_	•/1						